



## **TOUR CODE = not required**

Valid for tickets issued – January 1, 2022 through December 31, 2022

Business Class				
Origin	Destination	Classes	Commission	
JFK/IAD/MIA	AT Network	J/C/D	15%	
AT Network	JFK/IAD/MIA	J/C/D	7%	
Economy Class				
Origin	Destination	Classes	Commission	
JFK/IAD/MIA	AT Network	Υ	13%	
JFK/IAD/MIA	AT Network	B/H/K/M/L/V/S	7%	
AT Network	JFK/IAD/MIA	Y/B/H/K/M/L/V/S	7%	
AT Network	AT Network	Y/B/H/K/M/L/V/S	7%	

## **TICKETING INSTRUCTIONS:**

1. Applicable Carriers	Tickets must be plated on AT (147)	
	All travel must be on AT	
2. Effective Ticketing	Commission applies to tickets sold between: January 1, 2022 and	
and Travel	December 31, 2022	
	<ul> <li>Valid for tickets issued in the USA and paid for in the USA</li> </ul>	
3. Valid Commission	<ul> <li>Travel must be one way or round trip only from the origins and to the</li> </ul>	
	destinations specified in the table above	
	<ul> <li>Commission applicable at time of ticketing only</li> </ul>	
	<ul> <li>When combining different classes of service, claim the applicable</li> </ul>	
	commission for each segment.	
	Clarification: JFK-CMN AT booked in "I" Class is non-commissionable	
	CMN-JFK AT D Class is commissionable	
	You would use the AT Network to JFK portion of the	
	agreement, even though origin of the trip is JFK	
	<ul> <li>All valid itineraries must auto-price in the GDS. Any forced fares may</li> </ul>	
	result in a Debit Memo	
	<ul> <li>Commissions must be calculated against base published fares prior to any</li> </ul>	
	taxes, airport fees, customs user fees, passenger facility charges or other	
	similar charges	
	<ul> <li>Commission is not allowed on net fares</li> </ul>	

4. Codeshare	<ul> <li>OAL/Codeshare – if part of an AT through fare and plated on AT commission can be claimed. If an itinerary connects in JFK/IAD/MIA using either an AT Codeshare or an OAL, if it prices as a through-fare it would be commissionable.</li> <li>OAL/Codeshare that is not part of an AT through fare, commission can only be claimed on the AT sectors – leaving the OAL at 0% commission. If an itinerary connects in JFK/IAD/MIA using either an AT Codeshare or an OAL, and the fare breaks only the true AT segments would be commissionable.</li> </ul>
5. Cancellation	<ul> <li>Royal Air Maroc reserves the right to modify or cancel this commission agreement at any time.</li> <li>Information contained in this agreement is confidential and not to be shared with anyone outside the approved ARC location</li> </ul>

## Agencies utilizing CCRA's 24/7 Call Center (if applicable):

You must add the necessary Royal Air Maroc contract information to the contract fare profile you have created for CCRA's use. This will allow CCRA Agents to determine if your agency wants this contract utilized when applicable. If you currently do not use any contracted or negotiated rates and would like to utilize this offering from CCRA's Air program, please contact your customer Care representative for assistance in creating the necessary profiles for after-hours utilization.

When bookings are handled by CCRA's 24/7 Call Center Agents the applicable tour code information will be included during the ticketing process. However, CCRA agents will not include the applicable commission information. Agency clients are required to update their IAR the next business day following ticket issuance with the applicable commission data. CCRA will not be liable for claiming of airline commissions.

Should you have any commission questions related to this agreement, please copy and paste your GDS flights segments along with the GDS pricing into an email. Send the email to us at <u>Air@ccra.com</u> and we will reply to you as quickly as we can.

We are available to assist with commission questions Monday through Friday between 830AM and 530PM ET. Outside of these hours, please use your best judgment when ticketing. We will reply to your email the next business day and adjustments may be made in IAR if necessary.