

Contract is valid for tickets issued July 1, 2022 through June 30, 2023

TOUR CODE = T13CC or T13CCW

NEW PROCEDURE as of 4/12/2022 – Aer Lingus Tour Code MUST be on EVERY ticket issued and validated on Aer Lingus, whether commissionable or not.

Origin	Destination	Business Class					Economy Class											
		J	C	I	D	P	Y	B	H	M	F	K	N	V	W	L	Q	S
AUS, BNA, CLT, DFW, MIA, PHL, PHX, RDU, SAN, SJU	United Kingdom (any city EI flies to)	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%
CLT, DFW, MIA, ORD, PHL, SJU	Spain (any city EI flies to)	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%
BOS, CLT, DFW, LAX, MCO, MIA, PHL, SEA, SFO	Ireland	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%
Other North America	Ireland	10%	16%	16%	16%	16%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%
CLT, DFW, MIA, PHL, SJU	All Transatlantic (excluding UK, Spain, Ireland)	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%	6%
JFK, EWR, BOS	All Transatlantic (excluding Ireland)	16%	16%	20%	20%	20%	10%	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%	16%
Other North America	All Transatlantic (excluding Ireland)	10%	16%	20%	20%	20%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%

NOTE – Aer Lingus does NOT allow commission on Q surcharges

Westbound – Tour Code T13CCW		J	C	I	D	P	Y	B	H	M	F	K	N	V	W	L	Q	S
One-Way Itineraries	Europe-North America	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%
Round-Trip Itineraries	Europe-North America-Europe	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%

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- Point of Sale Commission applies to **Aer Lingus operated transatlantic flights**, as well as Aer Lingus (EI) code share flights between interior US points or Canadian points connecting to Aer Lingus transatlantic through-fare tickets.
- Commission is **not valid using other airline** from interior US or Canadian points connecting to Aer Lingus transatlantic flights pricing at a through fare. Interline flights must be booked as EI code-share
- Commission is valid using other airline from interior US or Canadian points connecting to Aer Lingus transatlantic flights if NOT using a through fare and commission is claimed only on Aer Lingus transatlantic flights, with ticket validated on EI
- Commission must be taken at point of sale; no adjustments/payments can be made after the fact
- Commission can be claimed on a half-roundtrip basis. For example, “C” class JFK-Ireland with “Y” class Ireland-JFK, claim 16% on the outbound and 10% on the return.
- Commission can be claimed on Child Fares
- All tickets must be validated and plated on Aer Lingus (053)
- Tour Code box – must contain **T13CC** (or T13CCW for Westbound, see below) - failure to include this code will result in the issuance of an ADM
- All tickets must be issued in the USA/Canada and reported via ARC/BSP
- Mandatory Passenger Contact Information Required in all PNRs now

Mandatory Passenger Contact Information Required:

GDS Classification	Mobile Number Instruction Format	Email Instruction Format
AMADEUS (1A)	OS EI CTCT mobile number	OS EI CTCE + blank space + email
	OS EI CTCM mobile number	
SABRE (1S) ABACUS (1B) Worldspan (1P)	3OSI EI CTCT mobile number	3OSI EI CTCE + blank space + email
	3OSI EI CTCM mobile number	
GALILEO (1G)	SI.EI*CTCT mobile number	SI.EI*CTCE + blank space + email
	SI.EI*CTCM mobile number	
Notes:	Note 1: Mobile number entry format: International access code (00) + country code + mobile number. Please do not enter any special characters (e.g. "/" or "-") or blank spaces. For example: 00861559****9647	Note 1: Email entry format: Please replace "@" (at sign) with "/" (double slash), replace "_" (underscore) with ".." (double dot), and replace "-" (dash) with "." (dot slash). For example: helloworld//hnair.com

Agencies utilizing CCRA's 24/7 Call Center:

You must add the necessary Aer Lingus contract information to the contract fare profile you have created for CCRA's use. This will allow CCRA Agents to determine if your agency wants this contract utilized when applicable. If you currently do not use any contracted or negotiated rates and would like to utilize this offering from CCRA's Air program, please contact your customer Care representative for assistance in creating the necessary profiles for after-hours utilization.

When bookings are handled by CCRA's 24/7 Call Center Agents the applicable tour code information will be included during the ticketing process. However, CCRA agents will not include the applicable commission information. Agency clients are required to update their IAR the next business day following ticket issuance with the applicable commission data. CCRA will not be liable for claiming of airline commissions.

Should you have any commission questions related to this agreement, please copy and paste your GDS flights segments along with the GDS pricing into an email. Send the email to us at Air@ccra.com and we will reply to you as quickly as we can.

We are available to assist with commission questions Monday through Friday between 830AM and 530PM ET. Outside of these hours, please use your best judgment when ticketing. We will reply to your email the next business day and adjustments may be made in IAR if necessary.

This information is confidential and not to be shared.

7/13/2022