

Contract is valid for tickets issued January 1, 2021 through December 31, 2021

TOUR CODE = T13CC

North America departures	
POINT OF SALE COMMISSION	BOOKING CLASS
10%	J, C
5%	I, D
3%	P
7%	Y, B, H, G, K, M, V, F, N, E, Q, L, S
6%	R

NOTE – Aer Lingus does allow commission on Q surcharges

- Point of Sale Commission applies to **Aer Lingus operated transatlantic flights**, as well as Aer Lingus (EI) code share flights between interior US points or Canadian points connecting to Aer Lingus transatlantic through-fare tickets.
- Commission is **not valid using other airline** from interior US points connecting to Aer Lingus transatlantic flights pricing at a through fare
- Commission is valid using other airline from interior US points connecting to Aer Lingus transatlantic flights if NOT using a through fare and commission is claimed only on Aer Lingus transatlantic flights
- Commission is NOT applicable to transatlantic flights originating outside the USA or Canada – with the exception of one-way westbound travel outlined below
- Commission must be taken at point of sale; no adjustments/payments can be made after the fact
- Commission can be claimed on a half-roundtrip basis. For example, “J” class USA-Ireland with “Y” class Ireland-USA, claim 10% on the outbound and 7% on the return.
- Commission can be claimed on Child Fares
- All tickets must be validated and plated on Aer Lingus (053)
- Tour Code box – must contain **T13CC** - failure to include this code will result in the issuance of an ADM
- All tickets must be issued in the USA/Canada and reported via ARC/BSP
- Mandatory Passenger Contact Information Required in all PNRs now

TOUR CODE = T13CCW

Westbound travel to North America – ONE WAY TRAVEL ONLY	
POINT OF SALE COMMISSION	BOOKING CLASS
10%	J, C
5%	I, D
3%	P
7%	Y, B, H, G, K, M, V, F, N, E, Q, L, S
6%	R

NOTE – Aer Lingus does allow commission on Q surcharges

- Point of Sale Commission applies to **Aer Lingus operated transatlantic flights**, westbound to North America
- This commission is only valid if the **passenger originated in North America** and traveled eastbound on another carrier.
- This commission is only valid on one-way travel westbound
- This commission is not meant for European originating roundtrip tickets
- Commission is **not valid using other airline** from the North American gateway to interior US points even if pricing at a through fare
- Commission is valid if the fare is broken at the gateway and the US domestic carrier fare is separate, you may claim only on Aer Lingus transatlantic flights
- Commission must be taken at point of sale; no adjustments/payments can be made after the fact
- Commission can be claimed on Child Fares
- All tickets must be validated and plated on Aer Lingus (053)
- Tour Code box – must contain **T13CCW** - failure to include this code will result in the issuance of an ADM
- All tickets must be issued in the USA/Canada and reported via ARC/BSP
- Mandatory Passenger Contact Information Required in all PNRs now

Mandatory Passenger Contact Information Required:

GDS Classification	Mobile Number Instruction Format	Email Instruction Format
AMADEUS (1A)	OS EI CTCT mobile number	OS EI CTCE + blank space + email
	OS EI CTCM mobile number	
SABRE (1S) ABACUS (1B) Worldspan (1P)	3OSI EI CTCT mobile number	3OSI EI CTCE + blank space + email
	3OSI EI CTCM mobile number	
GALILEO (1G)	SI.EI*CTCT mobile number	SI.EI*CTCE + blank space + email
	SI.EI*CTCM mobile number	
Notes:	Note 1: Mobile number entry format: International access code (00) + country code + mobile number. Please do not enter any special characters (e.g. "/" or "-") or blank spaces. For example: 00861559****9647	Note 1: Email entry format: Please replace "@" (at sign) with "/" (double slash), replace "_" (underscore) with "." (double dot), and replace "-" (dash) with "." (dot slash). For example: helloworld//hnair.com

Agencies utilizing CCRA's 24/7 Call Center:

You must add the necessary Aer Lingus contract information to the contract fare profile you have created for CCRA's use. This will allow CCRA Agents to determine if your agency wants this contract utilized when applicable. If you currently do not use any contracted or negotiated rates and would like to utilize this offering from CCRA's Air program, please contact your customer Care representative for assistance in creating the necessary profiles for after-hours utilization.

When bookings are handled by CCRA's 24/7 Call Center Agents the applicable tour code information will be included during the ticketing process. However, CCRA agents will not include the applicable commission information. Agency clients are required to update their IAR the next business day following ticket issuance with the applicable commission data. CCRA will not be liable for claiming of airline commissions.

Should you have any commission questions related to this agreement, please copy and paste your GDS flights segments along with the GDS pricing into an email. Send the email to us at Air@ccra.com and we will reply to you as quickly as we can.

We are available to assist with commission questions Monday through Friday between 830AM and 530PM ET. Outside of these hours, please use your best judgment when ticketing. We will reply to your email the next business day and adjustments may be made in IAR if necessary.